



Due to a cyber security issue at one of our service providers, Change Healthcare, we are experiencing a service disruption along with many other organizations across the health care industry.

Upon learning of Change Healthcare's security issue and out of an abundance of caution, we shut down connections to their systems. As a result, certain documents processed through Change Healthcare may not be available to customers on Guardian's website, and some claims payments could be delayed.

Providers are encouraged to submit claims and any attachments through Vyne Dental's website at vynedental.com or by calling DentalXChange at (800) 576-6412 ext.464. Claims and attachments may also be sent via mail to:

PPO

Guardian Group Dental Claims
PO Box 981572
El Paso, TX 79998-1572

DHMO

Managed DentalGuard
PO Box 981571
El Paso, TX 79998-1571

For eligibility verification, please use our [**Guardian Anytime Service Portal**](#).

We are monitoring the situation closely and will advise as new

information becomes available. We appreciate your partnership and participation in our network.

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