Effective January 1, 2019, Mutual of Omaha's administrator will change to DenteMax. Through your agreement with GEHA's Connection Dental Network®, you may be an in-network provider for Mutual of Omaha members.

## Important details about this arrangement:

| Paper Claims Mailing Address                        | Mutual of Omaha: Claims<br>PO Box 211472<br>Eagan, MN 55121  |
|---|--|
| Electronic Claims Submission                        | Payer ID: CX087  |
| Customer Service Phone #                            | Phone: 800-927-9197  Hours: Monday - Friday, 7:00 a.m 7:00 p.m. (CST)  IVR is available 24/7/365   |
| Benefit Information                                 | Register for the provider web portal where you can submit claims, receive claim payment estimates, verify member eligibility and sign up for direct deposit.  Go to MutualofOmaha.com/dental-provider to register and find out more. |
| ID Card Information – example cards provided below. | Below are samples of members' ID cards from Mutual of Omaha plans. Look for "Mutually Preferred <sup>SM</sup> " for network confirmation.  |

## United of Omaha Life Insurance Company

Insured Member Name James Bond

Insured Member Number 123456789

Group Number

ABCD

Dental PPO - Fully Insured

Group Name

ABC Company, Inc.



Customer Service 800-927-9197

Electronic Payor ID CX087

Submit Claims Using Insured Member Number to: Mutual of Omaha: Claims P.O. Box 211472 Eagan, MN 55121

Send Written Inquiries to: P.O. Box 211472 Eagan, MN 55121

www.MutualofOmaha.com/dental

This card is for reference purposes only and is not a guarantee that coverage is in force.

Mutually Preferred<sup>™</sup> Network